

Biassono, March 9th 2020

Dear Valued Customer,

as you well know, we are living the critical situation caused by the COVID-19 Virus.

In the Duty of Care of all our employees and also according to Italian Government laws and rules, we have been obliged to immediately adopt a certain number of constraints including stopping any visit to European Customers.

For a Company like us, that historically based our success and strengths in the design in activity, daily organizing face to face meeting at Customer site, this will be a great limitation in the business practice.

In spite of that I want to assure you that here, at our Headquarter, we are fully operative and healthy.

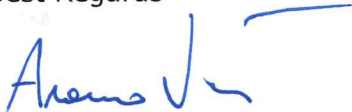
It must be clear that we want to continue to support all existing and future business with our products and services.

As alternative to our standard business practice, we already started to reach our Customers in different ways (e.g. Go-To Meeting, Web Ex, Phone Calls etc.) to confirm that we are operative and ready to support all their needs and business.

Of course, we will immediately inform our Customers about any event that could cause strong discontinuities.

Should you need additional information pls. feel free to call me at any time.

Best Regards



Valter Arosio
Chief Executive Officer